

Web Applications for EMS

www.health.state.pa.us/ems

GOALS

The website is designed primarily to:

- Allow new course applications to be submitted via the web.
- Permit an individual to view a list of CE courses and the continuing education credits awarded to each course by the PA DOH.
- Permit a practitioner to view his/her record of continuing education classes completed (please note that this is not the official status report for an individual, but will show the individual the classes that have been added to his/her record).
- Permit an individual to view a list of EMS classes being offered statewide.
- Apply for ambulance licensure/re-licensure via the web.

CONCEPT

Develop a user-friendly electronic process that will expedite action on applications for ambulance licensure, continuing education new course approvals and continuing education and certification class registrations. Provide rapid access on demand for practitioners to view CE credits on-line and to locate continuing education classes statewide. The website will support recruitment by allowing the public to search for certification class offerings throughout the commonwealth. Full implementation of the web access has the potential to support retention, reduce costs and workload and empower the EMS practitioner.

COMPUTER REQUIREMENTS

Access to the web applications requires the following:

- Access to a computer with internet capability
- Browser equivalent to Internet Explorer 5.0 or higher.
- 128-bit encryption capability (see reverse for detailed instructions)
NOTE: If system does not have this capability, it can be downloaded for free from www.microsoft.com. Look under "Downloads."
- User email address so the user can receive communications from the system.

This application can be accessed via library or other public access computers. Email addresses can be set up using email services such as "hotmail" or "aol" and retrieved from any computer if an individual does not have his/her own computer.

FIRST TIME VISITORS TO WEBSITE

- Go to www.health.state.pa.us/ems.
- Choose "register" and complete information accurately. Include your email address!
- Complete the "login" information.
- Choose the application.
 - Viewing of CE credits is currently under "Continuing Education/Certification Courses."
 - Licensure application is under "Ambulance Service Application."

PROGRAM CONTACT

Contact your regional EMS council for more information.

System problems should be reported to EMSquestion@state.pa.us

This Site Requires 128-Bit Connection Security.

STEP 1 Determine what strength security is installed on the computer you are using.

1. Click the Help in the menu bar in Internet Explorer.
2. Click about Internet Explorer.
3. Look for 128-Bit.

If you have 128-Bit then proceed with Step 2.

If you do not have 128-Bit, proceed to Step 3.

STEP 2

1. Click the Tools Menu.
2. Click Internet Options.
3. On the Advanced Tab, scroll to the Security Section.
4. Make sure setting for SSL 2.0, SSL 3.0, TLS 1.0 are checked.

STEP 3

1. Go to <http://www.microsoft.com/windows/ie/downloads/default.asp>.
2. After downloading the correct service pack for your version of Internet Explorer, proceed to Step 2.

BROWSER MAINTENANCE

Use the following to clear all old content out of your internet files. This is necessary as internet pages are stored in temporary files in the computer. When too much of this information remains resident in the computer, it affects the performance of the computer and may create errors when working in the web applications.

If you are using Internet Explorer,

1. Go to TOOLS
2. Select INTERNET OPTIONS
3. Choose GENERAL tab
4. Under Temporary Internet Files – Select DELETE FILES
5. A small box will pop up that allow you to check a box DELETE OFF-LINE CONTENT
6. Check the box
7. Click OK
8. Click OK

ERROR PAGES

Use the following to get more information when getting an error page on the web system. This process “turns off” friendly error messages that do not provide enough information to track the error.

1. Go to TOOLS
2. Select INTERNET OPTIONS
3. Choose ADVANCED tab
4. Uncheck SHOW FRIENDLY HTTP ERRO MESSAGES
5. Click APPLY
6. Click OK